

**South Carolina**  
**DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
**Post Office Box 8206**  
**Columbia, South Carolina 29202-8206**  
[www.dhhs.state.sc.us](http://www.dhhs.state.sc.us)

October 7, 2011

ALL

# MEDICAID BULLETIN

**TO: All Providers**

**SUBJECT: Medicaid Insurance Verification Services (MIVS) – Third Party Liability (TPL) Support Services**

Effective November 1, 2011, the Medicaid Insurance Verification Services (MIVS) contract will no longer be administered by Affiliated Computer Services, Inc. Blue Cross Blue Shield of South Carolina (BCBSSC) will be performing the following services on behalf of the South Carolina Department of Health and Human Services (SCDHHS):

- Verification and maintenance of Medicaid beneficiary primary health insurance in the Medicaid Information Management System (MMIS);
- Management of the Health Insurance Premium Payment (HIPP) program;
- Support services to the retro Medicare, retro health and pay and chase benefit recovery invoices;
- Cash receipts for provider, insurer, and beneficiary refunds to the Medicaid program, to include credit balance reviews and collections from inactive provider accounts;
- Support services for the Casualty and Estate Recovery departments of SCDHHS.

The contact information for BCBSSC:

- General MIVS mail: Healthy Connections, P.O. Box 101110, Columbia, SC 29211
- Refund Checks: Healthy Connections, P.O. Box 8355, Columbia, SC 29202
- Casualty, Estate Recovery and HIPP mail: Healthy Connections, P.O. Box 100127, Columbia, SC 29202

Fax Numbers

- Verification and HIPP: (803) 252-0870
- Benefit Recovery: (803) 462-2582
- General Correspondence: (803) 462-2583
- Casualty and Estate Recovery: (803) 462-2579

Telephone:

- (888) 289-0709; option 5

Providers are encouraged to report TPL resources to SCDHHS and to voluntarily refund Medicaid whenever a new resource is discovered. More information is available in the TPL Supplement to your provider procedure manual available on the SCDHHS website at [www.scdhhs.gov](http://www.scdhhs.gov). Thank you for your participation in Medicaid and your assistance with TPL as we attempt to save taxpayer dollars.

/s/  
Anthony E. Keck  
Director